

MECU MENU MODE CODES

MAIN MENU

1. Balance Inquiries
2. History (accumulating after 7/5/99)
3. Withdrawals
4. Transfers
5. Checking Information
6. Loan Information
7. Additional Options
9. Replay Current Menu
- * To end this call
0. Talk to Operator

1 - BALANCE INQUIRY

1. Savings Balance
2. Checking Balance
3. Share Balance (includes certificates)
4. Loan Balance
5. Open Share List
6. Open Loan List
9. To replay current menu
0. Operator
- # Go back to Previous Menu
- * To end this call

2 - HISTORY

1. Last Payroll Deposit
2. Last Deposit
3. Savings (Share) History
4. Loan History
5. Deposit History
6. Recent Transaction Activity
9. Replay current Menu
0. Operator
- # Go back to Previous Menu
- * To end this call

3 - Withdrawals

1. Savings Withdrawal
2. Checking Withdrawal
3. Loan Advance
9. Replay current menu
0. Operator
- # Go back to Previous Menu
- * To end this call

4 - TRANSFERS

1. Savings to Checking Transfer
2. Checking to Savings Transfer
3. Share to Share Transfer
4. Loan to Savings Transfer
5. Loan to Checking Transfer
6. Loan to Share Transfer
7. Savings to Loan Transfer
8. Checking to Loan Transfer
9. Replay current Menu
0. Operator
- # Go back to Previous Menu
- * To end this call

5 - CHECKING

1. Checking Balance
2. Check Number Inquiry
3. Checking History
4. Check Stop Payment
5. Check Ordering
9. Replay current Menu
0. Operator
- # Go back to Previous Menu
- * To end this call

6 - LOAN INFORMATION

1. Loan Balance
2. Open Loan List
3. Loan Payment Inquiry
4. Loan Payment History
5. Loan Payoff Amount
6. Loan Advance Totals
9. Replay current Menu
0. Operator
- # Go back to Previous Menu
- * To end this call

7 - ADDITIONAL OPTIONS

1. Fax Services
2. Change Preferences
9. Replay Current Menu
0. Operator
- # Go back to previous Menu
- * To end this call

REACH FOR MECU YOUR "TELEPHONE TELLER"



Open 24-hours, 7 days a week
at
Chicago Municipal Employees
Credit Union

(800) 760-MECU
(6328)

MECU - EASY, SAFE WAY TO DO BUSINESS

You can use MECU from your home, office or while you're away on vacation to access your CMECU account. Use it often, it's your personal teller!

The first time you use MECU... Using a touch-tone phone, choose English or Spanish...

1. Enter your account number, followed by the # sign.
2. Enter an access code (pin number) of four digits between 1001 and 9998
3. Enter your social security number followed by the # sign
4. Enter 1 to accept the pin number or 9 to cancel - followed by the # sign.

After using MECU for the first time, you only have to enter your account and pin numbers from then on...

Remember...

Dollar amounts are entered without decimals; \$1, 000 would be entered as 100000 # dollars and cents.

Amounts including Dollars and Cents

MECU has two modes — The "Menu Mode" gives step-by-step directions or The "Expert Mode" for faster service.

MECU walks you through the menu options in the "Menu Mode." But you can refer to the back page for a list of "Menu Mode" codes

To switch from the "Menu Mode" to the "Expert Mode" enter 7 - "Additional options" then enter 2 - "Change Preferences" then 2 for "Menu Mode"

All CMECU share and loan accounts have ID numbers; for example, primary share accounts have an ID of 00

To locate your account ID numbers: In the "Menu Mode" enter 1 for "Balance Inquires" then enter 5 for "List of Open Shares" or 6 for "List of Open Loans."

HERE ARE SERVICE CODES TO USE IN THE "EXPERT MODE"

BALANCE INFORMATION:		TRANSFERS:	
Open Account		Savings to checking	30
Balance List	10	Checking to savings	31
Savings Balance	11	Account to Account	32
Checking Balance	12	Loan to Savings	33
IRA & Holiday Club	14	Loan to checking	34
		Loan to account	35
LOAN INFORMATION:		Savings to loan	36
Open Loan Balance List	20	Checking to loan	37
Loan Payment	21	WITHDRAWALS:	
Loan Balance	22	Savings	40
Loan Payoff	23	Checking	41
Loan History	24	Loan	42
Advances for month	25	CHECKING:	
HISTORY INQUIRIES:		Multiple Check Inquiries	15
Last Payroll deposit	16	Single Check Clearance	60
Last Deposit	17	Check Reorder -	70
Savings History	18	<i>For use after first order on new system</i>	
Deposit History	19	Draft Stop Payment	76
ATM Transactions	61	ADDITIONAL OPTIONS:	
ACH Transactions	62	Change Access Code	71
Payroll Transactions	63	Change Interaction Mode	72
Loan Payments	64	Change Home Fax	73
Debit Card Transactions	65	Change Business Fax	74
POS Transactions	66	Change Language	75
Fax Account Summary	67	Transfer to Operator	97
Fax Statement	68	Help	98
		Goodbye	99