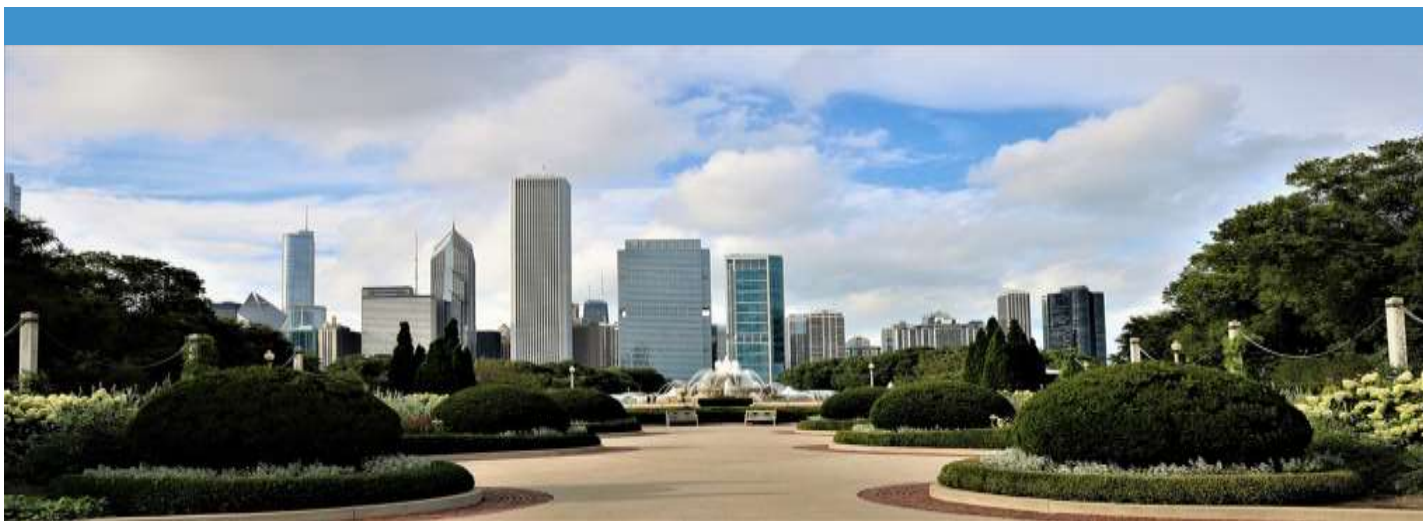


# Chicago Municipal Employees



## NEWS FROM THE CHICAGO MUNICIPAL EMPLOYEES CREDIT UNION



### CMECU Is Lending!



CMECU offers the same loans as the big banks - but we are cheaper! We offer home loans, home equity loans, auto loans, personal loans, Lend-A-Paw loans and now Paycheck Protection Program (PPP) loans!

Details on Page 4.



### A Special Message...

A Special Message from our President and CEO, Peter Tzortzakis regarding CMECU's Covid-19 Pandemic response.

Details on Page 2.

### CMECU is now a Chicago CityKey Partner!



The Chicago CityKey is an optional, valid, government-issued ID card offered to all City of Chicago residents.

Details on page 4.



## A Message from Our President/CEO, Peter Tzortzakis

### **IMPORTANT INFORMATION FOR OUR MEMBERS**

#### **WE ARE PREPARED AND READY TO HELP!**

As the complexities of the coronavirus (COVID-19) continues to develop, our staff is ready to support your financial needs, and we will continue to provide access to our products and services that are important to you.

Our website will let you check our hours of operations along with many online services so that you don't have to leave your home. We have a full range of financial products, from opening an account to getting one of our many loans. You can contact our Call Center for personalized help Monday through Friday, from 9:00 AM to 4:00 PM.

We understand our members may have difficult times ahead, and may be impacted by the COVID-19 illness. If you need additional assistance, please contact us and let us know, (312) 236-2326. We will continue to operate safely and effectively at each of our three locations, and will keep our members informed if any changes need to be taken through our website, [www.cmecunonline.org](http://www.cmecunonline.org). You are an important member of our family, that's why we are offering many online services so you can transact your financial business from a distance – see below.

#### **WE ARE AVAILABLE:**

- The ability to speak to a Credit Union employee (an actual person).
- Direct Deposit, which allows members to have part or all of their payroll deposited directly into their CMECU accounts each pay period through the Automated Clearing House (ACH).
- Online Membership Application that allows qualified applicants to join the Credit Union and current members to open new accounts using their computers and smart phones.
- Online Loan Application that allows CMECU members to use their smart phones or computers to apply for loans.
- CMECU members can now access their accounts at other financial institutions.
- Call Centers, which allow members to call and talk to CMECU employees about their accounts or Credit Union products and services. Computer Access by Telephone allows members to do transactions and/or file maintenance through their telephones by calling the special MACU number (800-760-6328).
- Home Banking allows members to use their computers to access and manage their CMECU accounts for inquiries, transactions, file maintenance, bill pay, card controls, open secondary savings accounts, apply for a loan, and other options. Potential members also have the ability to apply for membership on [www.cmecunonline.org](http://www.cmecunonline.org).
- Mobile Banking (the CMECU Mobile App) allows members to use their cell phones to access and manage their CMECU accounts for inquiries, transactions, file maintenance, bill pay, apply for a loan, and other options.
- Our CMECU Cards App allows members to set up real-time card transaction alerts for when their VISA debit or credit cards or card numbers are used. Alerts can be received via e-mail, text or push notifications.

#### **IF YOU NEED US, WE ARE HERE FOR YOU.**

We are going through challenging times but as I said, your credit union is here to help. If you have questions, if you need advice, call us. Finally, if you have been negatively impacted by illness, and need additional help or assistance related to your account or loan, please contact us.

I want to personally thank you for being a valued member, and for your trust. Together we will get through this.

Take care,  
Peter Tzortzakis  
CMECU President and CEO

# CMECU Offices and Branches

## Office Locations

### Main Office and Call Center

18 South Michigan Avenue  
Chicago, IL 60603  
Phone: 312 236-2326  
Fax: 312 236-1147

#### Office Hours

10:00 am – 3:00 pm  
Monday – Friday

### AWG Branch

6612 West North Ave  
Chicago, IL 60707  
Phone: 312 236-2326  
Fax: 773 378-2897

#### Office Hours

10:00 am – 3:00 pm  
NOTE: Monday/Wednesday/Friday only

### CMECU South (COS)

3510 S Michigan Ave  
Chicago, IL 60653  
Phone: 312 236-2326  
Fax: 312 842-1777

#### Office Hours

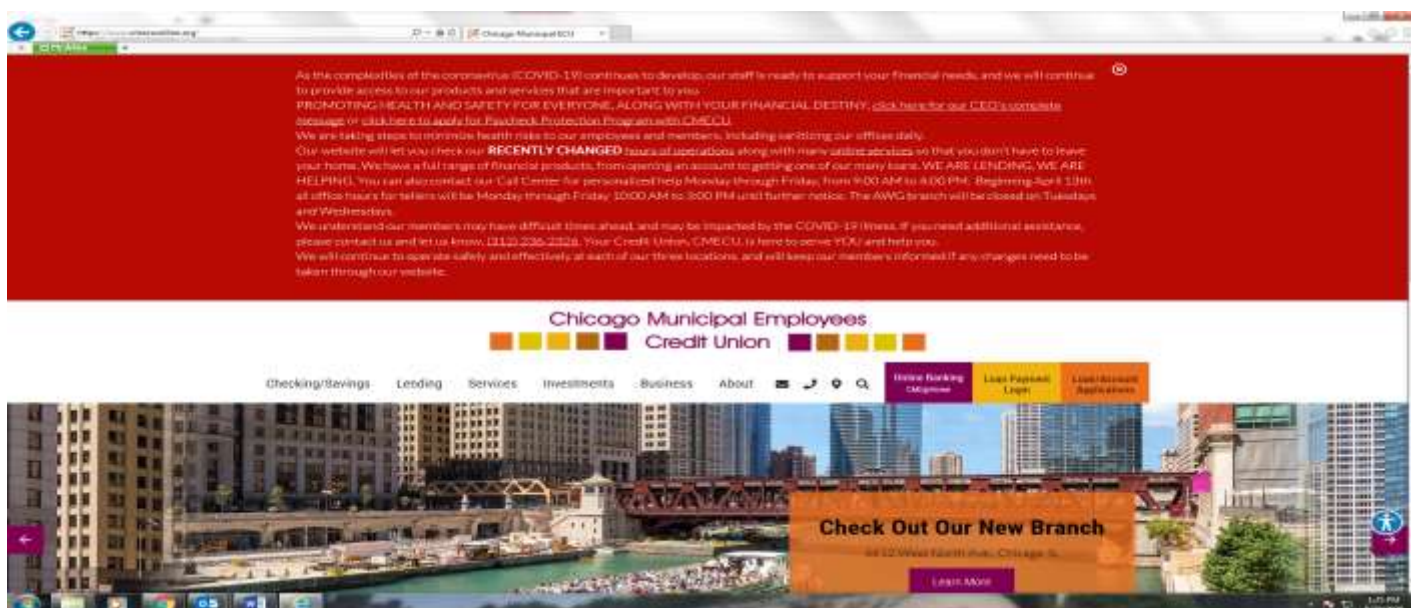
10:00 am – 3:00 pm  
Monday – Friday

Got a question about the credit union or one of our products or services? Want to tell us how we can serve you better? Chicago Municipal Employees Credit Union wants to hear from you.

You can contact us by email or telephone to ask questions or to let us know what you think.

- Please contact our Member Services Representative, Frederica Perry or Sharita Wright at:
- Telephone: 312-236-2326 or Email: [CallCenter@cmeonline.org](mailto:CallCenter@cmeonline.org)

## Check out our new CMECU Website!



CMECU unveiled a new website on March 30<sup>th</sup> - Completely redesigned to serve you better! Check it out at [www.cmeonline.org](http://www.cmeonline.org)!

## CMECU is a City of Chicago CityKey Partner!



The Chicago CityKey is an optional, valid, government-issued ID card offered to all Chicago Residents that unlocks many of the great things our City of Chicago has to offer. No registration or pre-qualification is needed, and every Chicagoan is eligible regardless of age, insurance, income, health, or immigration status. **For more details go to:** <https://www.chicityclerk.com/>

## CMECU is Lending! We are cheaper than the Big Banks!



We offer home loans, home equity loans, auto loans, personal loans, credit cards, Lend-A-Paw loans and now and now SBA/Paycheck Protection Program loans. Check out [www.cmecunonline.org](http://www.cmecunonline.org) for details! You can apply online 24/7/365. No need to visit a branch!

## Geographic Territory Expansion: South Side of Chicago and South Suburban Cook County!

The Illinois Department of Financial and Professional Regulation (IDFPR) recently approved CMECU's application to expand its geographic service area. Following the expansion approval, our southern boundary extends all the way to the Will County/Cook County border. That means if you live or work within the following geographic area you are automatically eligible to join CMECU. The territory expansion took effect in January, 2019. The new CMECU Service Area: North boundary is Central Ave. in Evanston. East boundary is Lake Michigan. South boundary is the Will County/Cook County border. West boundary is the DuPage County/Cook County Border.